

**IMPORTANT INFORMATION:  
2023 Medicare Star Ratings**

Official U.S.  
Government  
Medicare  
Information



Central Health Medicare Plan - H5649

For 2023, Central Health Medicare Plan - H5649 received the following Star Ratings from Medicare:

**Overall Star Rating:** ★ ★ ★ ☆ ☆

Health Services Rating: ★ ★ ★ ☆ ☆

Drug Services Rating: ★ ★ ★ ☆ ☆



Every year, Medicare evaluates plans based on a 5-star rating system.

**Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan’s service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★ ★ ★ ★ ★	<b>EXCELLENT</b>
★ ★ ★ ★ ☆	<b>ABOVE AVERAGE</b>
★ ★ ★ ☆ ☆	<b>AVERAGE</b>
★ ★ ☆ ☆ ☆	<b>BELOW AVERAGE</b>
★ ☆ ☆ ☆ ☆	<b>POOR</b>

**Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

**Questions about this plan?**

Contact Central Health Medicare Plan 7 days a week from from 8:00 a.m. to 8:00 p.m. Pacific time at 866-314-2427 (toll-free) or 711 (TTY). Current members please call 866-314-2427 (toll-free) or 711 (TTY).