

# Provider Bulletin

## Central Health Medicare Plan

December 30, 2025

Alameda  Contra Costa  Fresno  Imperial  Kern  Kings  Los Angeles  Madera  Orange  
 Placer  Riverside  Sacramento  San Bernardino  San Diego  San Francisco  San Joaquin  
 San Mateo  Santa Clara  Solano  Stanislaus  Tulare  Ventura  Yolo

### Provider Bulletin Summary

**December 17-30, 2025**

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

#### **What you need to know:**

Dear Provider,

CHP will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

#### **Please note:**

- CHP will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the CHP provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

### Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the CHP provider website or through the Availity Essentials portal:

- **CHP Medicare Provider Bulletins:** [CentralHealthPlan.com/chp/Providers/Medicare-Bulletins.aspx](http://CentralHealthPlan.com/chp/Providers/Medicare-Bulletins.aspx)
- **Availity Essentials portal:** [availity.com/providers/](http://availity.com/providers/)

#### **What if you need assistance?**

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at [PRCalifornia@molinahealthcare.com](mailto:PRCalifornia@molinahealthcare.com).



## Summary of Provider Bulletins published on the CHP provider website:

Date Posted	Title	Audience	Line of Business	Summary
12/23/2025	Informational Bulletin Regarding Emergency Declaration Multiple Severe Weather Events in 2025	<ul style="list-style-type: none"> <li>• All Provider Types</li> </ul>	<ul style="list-style-type: none"> <li>• Medicare</li> </ul>	State of emergency declared due to multiple severe weather events in 2025 affecting various counties - City of Rancho Cucamonga, Del Norte County, Santa Barbara County, San Luis Obispo County, Imperial County, Sierra County, San Bernardino County, and Imperial County.
12/24/2025	Clinical Contact Information Request	<ul style="list-style-type: none"> <li>• Medical Group/ IPA/MSO</li> <li>• Primary Care IPA/MSO</li> <li>• IPA Specialists</li> </ul>	<ul style="list-style-type: none"> <li>• Medicare</li> </ul>	Requests providers to submit designated contact information for Appeals, Grievances, and Quality Improvement Organization functions by <b>January 2, 2026</b> , to improve clinical information request handling.
12/26/2025	Informational Bulletin Regarding Emergency Declaration December Storms	<ul style="list-style-type: none"> <li>• All Provider Types</li> </ul>	<ul style="list-style-type: none"> <li>• Medicare</li> </ul>	State of emergency declared on December 24, 2025, due to severe storms affecting Los Angeles, Orange, Riverside, San Bernardino and San Diego counties.

If you are not contracted with CHP and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the CHP Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com). Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.