

Provider Bulletin

Central Health Medicare Plan

December 26, 2025

- Alameda Contra Costa Fresno Imperial Kern Kings Los Angeles Madera Orange
 Placer Riverside Sacramento San Bernardino San Diego San Francisco San Joaquin
 San Mateo Santa Clara Solano Stanislaus Tulare Ventura Yolo

Informational Bulletin Regarding Emergency Declaration – December Storms

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Governor Gavin Newsom proclaimed a state of emergency on December 24, 2025, to support recovery efforts for severe weather events may cause significant damage in Los Angeles, Orange, Riverside, San Bernadino and San Diego counties.

The Governor’s proclamation is available at: gov.ca.gov/wp-content/uploads/2025/12/SOE-Late-December-Storms_12-24-25_FORMATTED.pdf

This notification is meant to provide a summary of those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

CHP’s 1st priority is safety for our communities – our members, our providers, and our employees. CHP wants to ensure that members needing care or medication in impacted areas can get help.

Provider Action

If you encounter any challenges in providing care to our members or need assistance accessing covered services, please call our contact center at (866) 314-2427

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby:

- (888) 920-8809
- TTY: 711

CHP will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

gov.ca.gov/2025/12/24/governor-newsom-proclaims-state-of-emergency-to-support-response-in-multiple-counties-due-to-late-december-storms/

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.