

Provider Bulletin

Central Health Medicare Plan

December 23, 2025

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Informational Bulletin Regarding Emergency Declaration – Multiple Severe Weather Events in 2025

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Governor Gavin Newsom proclaimed a state of emergency on December 23, 2025, to support recovery efforts for six severe weather events earlier this year that caused significant damage in the City of Rancho Cucamonga, Del Norte County, Santa Barbara County, San Luis Obispo County, Imperial County, Sierra County, San Bernardino County, and Imperial County.

- **January Windstorms in Rancho Cucamonga proclamation:** gov.ca.gov/wp-content/uploads/2025/12/3-SOE-January-Windstorms-City-of-Rancho-Cucamonga_FINAL.pdf
- **July Tsunami in Del Norte County proclamation:** gov.ca.gov/wp-content/uploads/2025/12/5-SOE-July-Tsunami-Del-Norte-County_FINAL.pdf
- **Gifford Fire in Santa Barbara and San Luis Obispo County proclamation:** gov.ca.gov/wp-content/uploads/2025/12/2-SOE-Gifford-Fire-SLO-and-Santa-Barbara-Counties_FINAL.pdf
- **August Monsoon Storms in Imperial County proclamation:** gov.ca.gov/wp-content/uploads/2025/12/4-SOE-August-Storms-Imperial-County_FINAL.pdf
- **Late August Storms and Mudslides in Sierra County proclamation:** gov.ca.gov/wp-content/uploads/2025/12/1-SOE-August-Storms-and-Mudslides-Sierra-County_FINAL.pdf
- **Mid-September Storms in San Bernardino and Imperial County proclamation:** gov.ca.gov/wp-content/uploads/2025/12/6-SOE-September-Storms-Imperial-and-San-Bernardino-Counties_FINAL.pdf

These proclamations enable access to state assistance and resources to help communities recover from the impacts of these disasters.

Provider Action

This notification is meant to provide a summary of those declarations and information that CHP is sharing with our internal and external partners for communication.

CHP's 1st priority is safety for our communities – our members, our providers, and our employees. CHP wants to ensure that members needing care or medication in impacted areas can get help.

If you encounter any challenges in providing care to our members or need assistance accessing covered services, please call our contact center at (866) 314-2427

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby:

- (888) 920-8809
- TTY: 711

CHP will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit: gov.ca.gov/2025/12/23/governor-newsom-declares-states-of-emergency-related-to-multiple-severe-weather-events-in-2025/

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

Central Health Plan: 200 Oceangate, Suite 100 Long Beach, CA 90802