

# Provider Bulletin

## Central Health Medicare Plan

March 20, 2025

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### Claims Billing Reminder

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

#### **What you need to know:**

Central Health Medicare Plan has migrated to a new claims platform. All claims, payable by the plan, for dates of service on and after January 1, 2025, should be billed through the new process. Information regarding how to submit a claim is available on the [CentralHealthPlan.com](https://CentralHealthPlan.com) website in the [Provider Manual](#), Chapter 14 Claims and Compensation.

All claims submitted for patients enrolled in a Medicare plan must follow the regulatory billing requirements, regardless of reimbursement type. Providers receiving a contracted flat rate or customized fee schedule must follow Medicare billing requirements. Additional coding and payment policies are available on the [CentralHealthPlan.com](https://CentralHealthPlan.com) website under [Payment Integrity Policies](#).

#### **When this is happening:**

Effective January 1, 2025.

### Provider Action

The following resources are available on our website for your reference:

1. Provider Manual, Chapter 14  
Claims and Compensation:  
[centralhealthplan.com/chp/-/media/Project/CentralHealthPlan/PDFs/Provider-Materials/Manual/2025\\_CA\\_CHP\\_Medicare\\_Provider-Manual\\_clean\\_112024.pdf](https://centralhealthplan.com/chp/-/media/Project/CentralHealthPlan/PDFs/Provider-Materials/Manual/2025_CA_CHP_Medicare_Provider-Manual_clean_112024.pdf)
2. Payment Integrity Policies:  
[molinahealthcare.com/providers/ca/medicaid/policies/payment](https://molinahealthcare.com/providers/ca/medicaid/policies/payment)

#### **What if you need assistance?**

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at [PRCalifornia@molinahealthcare.com](mailto:PRCalifornia@molinahealthcare.com).