



Central Health Medicare Plan - H5649

2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Ratings that focus on our medical or our prescription drug services

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications

For 2021, Central Health Medicare Plan received the following Overall Star Rating from Medicare.

★★★★☆
3.5 Stars

We received the following Summary Star Ratings for Central Health Medicare Plan's health/drug plan services

Health Plan Services: ★★★★★
3.5 Stars

Drug Plan Services: ★★★★★
3.5 Stars

The number of stars shows how well our plan performs.

- ★★★★★ 5 stars - excellent
- ★★★★ 4 stars - above average
- ★★★ 3 stars - average
- ★★ 2 stars - below average
- ★ 1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 866-314-2427 (toll-free) or 711 (TTY). Current members please call 866-314-2427 (toll-free) or 711 (TTY).

Central Health Medicare Plan is a HMO plan with a Medicare contract. Enrollment in Central Health Medicare Plan depends on contract renewal. Central Health Medicare Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 866-314-2427 (TTY: 711). 請注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 866-314-2427 (TTY: 711)。

Every year, Medicare evaluates plans based on a 5-star rating system. Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.